



ORDER INSTRUCTIONS:

1 – PLACING AN ORDER VIA EMAIL + SHIPPING INFORMATION

Send an email to logistica@tenutalariserva.it specifying the products you wish to order, including quantities and any other requests. Please also include all necessary shipping details: full name of the recipient, complete address (street, postal code, city, province), phone number, and email address for any communications.

2 – ORDER CONFIRMATION AND PAYMENT DETAILS

You will receive an email confirming your order with all the details and instructions for making a bank transfer.

3 – PAYMENT

Make the bank transfer according to the instructions provided. Please note that the shipment will only be dispatched once the payment has been received.

4 – SHIPPING AND COSTS

Shipping costs are the responsibility of the customer. The shipping fee will be specified in the order confirmation and added to the total cost of the order.

5 – CUSTOMER SUPPORT

Once your order has been shipped, we will send you an email with tracking information. For any questions or issues, feel free to contact us at +39 **0736 87172**.